



Media Release

For Immediate Release
October 2, 2024

Contact: **Diane Cooper**
803-737-6148

Insurance Claims Village being held October 3rd & 4th in Greenville to assist SC Consumers

Columbia, S.C. –

As recovery efforts continue after Hurricane Helene, the South Carolina Department of Insurance (SC DOI) is offering consumers assistance and remote claims services along with insurance carriers this Thursday & Friday at the Home Depot located at 79 Woodruff Industrial Lane in Greenville, SC. Details are as follows:

Insurance Claims Village
Thursday & Friday, October 3rd & 4th
9:00 a.m. – 6:00 p.m. both days
79 Woodruff Industrial Lane
Greenville, SC 29607

Representatives from State Farm, USAA, Allstate, South Carolina Farm Bureau, Auto-Owners, Geico, Travelers, Progressive, American Integrity and Heritage Insurance Companies will be in attendance along with members of the SC DOI's Office of Consumer Services to help consumers file claims and answer insurance-related questions.

Representatives from FEMA will also be on-site, along with the South Carolina Emergency Management Division and resources for small businesses.

The SC DOI's Insurance Fraud Division will share information to help consumers prevent being scammed by bad actors who often show up after a disaster.

Consumers are encouraged to contact the South Carolina Department of Insurance's Office of Consumer Services at 803-737-6180 or visit doi.sc.gov for more information and for helpful tips on navigating the claims process. Flood insurance policyholders should contact their agent or the NFIP directly to report flood claims at 1-800-427-4219 or visit www.floodsmart.gov for additional information on the NFIP claim process. Suspected insurance fraud should be reported to 1-888-95-FRAUD.

